



MEMBERSHIP

State Membership Terms and Conditions

- State Memberships are strictly non-refundable or transferable.
- Membership is valid until the expiry electronically loaded on your Member card.
- Photo identification must be presented alongside a Membership card at any time requested by staff.
- Card wallet applications on mobile phones or tablets are not accepted.
- Memberships are individual, non-transferable and cannot be refunded or exchanged for cash.
- Membership and rewards may be revoked by the State Cinema if a Member is banned from the premises.
- The State Cinema reserves the right to cancel a membership at their own discretion.
- Lost or stolen Member cards can be replaced at the Box Office for a \$5 card replacement fee.
- Please advise of a change in your contact details to staff at the Box Office or via email.
- Members can check their visit history in person at the Box Office anytime.

State 8 & Benefits

- Member visits cannot be accrued without presentation of Membership card at the Box Office or Member code entered when purchasing online.
- Member rewards or offers are non-transferable and cannot be exchanged for cash, refunded or reissued.
- Complimentary Member Reward tickets are not valid on special events such as Palace Opera Ballet season, theatre, live captured and other alternative content or festivals.
- Complimentary Member Reward tickets expire with a non-renewed Membership.
- Tickets to Member Preview sessions are at normal prices and complimentary tickets, gold discount vouchers or distributor passes are not valid on these sessions.
- Complimentary tickets do not accrue visits towards the 8th admission free loyalty reward.
- The State cinema reserves the right to change, cancel, limit or withdraw any State Membership offers at any time without notice.

Purchasing Membership Online

- When purchased online, State Membership cards will not be posted. Please call us if you are having problems collecting from the Box Office in person.
- Your annual State Membership starts from the date of online transaction, not from the date your card is collected.
- State Membership cannot be used until the card has been collected from the Box Office.
- Our full terms and conditions can be found [here](#).