



Party Room Frequently Asked Questions

- 1. How can I guarantee the movie I want will still be playing for the date I choose?**
When you book your birthday party, we will discuss which movies should be available on your day. In most cases, if the movie is new, it will be showing for several weeks so there are many opportunities to see it.
- 2. I don't really plan on paying for the invitee's parents and siblings to see a movie, but I think they're going to want to stay. What should I do?**
Every person who sees the movie must pay for a ticket. We recommend that you write on the invitations, "Parents and siblings are welcome to stay. The price would be the "per person fee" (listed above) and this includes the movie and concessions." That way they will know what to expect.
- 3. I'm not sure how many people are coming. Do I need to call you back once I have a final count if it's different than my original booking?**
We will call to confirm the details of your party about 3-4 days in advance and will ask for a headcount at that time.
- 4. Do I pay for the number of people I estimate will attend or the final number of guests?**
You are only charged for the number of guests who attend the party. Your original booking number is simply an estimate, and we understand that.
- 5. How much notice do you need if I have to cancel?**
You will receive a refund of your \$35 room rental fee as long as you cancel 48 hours before the party. However, if you cancel with less than a 48 hour notice you will not receive the refund. The \$35.00 fee covers our costs of having the room ready for you on the proposed date and bringing in a staff person assigned to your party.
- 6. Can we have a tour of the projection booth during our birthday party?**
Yes, you can. We suggest that you do this prior to getting your concessions and watching the movie or right after the movie ends. We will show you the projection booth and give the children a brief rundown on how a movie theatre works (parents can join in too, they usually really like the tour!). The tour is about 5 minutes in length. Remember to allow time for the tour before heading into the movie.
- 7. When should I book my party - how far in advance?**
We suggest that you book your party one-month in advance to ensure you have the date you prefer. This is a suggestion only, and we will book parties with only three days notice, subject to availability.
- 8. What time should I tell parents to pick up their child?**
When we call to confirm all the details of the party, we can provide you with the end time of the movie you will be watching.
- 9. Who will watch our presents and personal items during the movie?**
We are not responsible for personal items. We recommend for safety that you remove all valuables from the party room area and place them in your car before going into the movie.
- 10. Can we bring outside food in to our party?**
Yes, you can bring all the normal birthday fare. We only ask that you consume the food in the birthday room and not in our auditoriums.
- 11. Do I have to clean up the room or area?**
No, that is our job! The benefit of organizing a birthday party at our theater is that they are considerably easier to organize than most parties, and involve no clean up (other than what you choose to take with you), no hassle, and we offer you the added benefit of having your own private party room, that's conveniently not in your home.